

# Library and Knowledge Services Newsletter

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Our newsletter will keep you up to date with new resources and service developments as well as news from our team members.

## **Pilgrim Staff Library update**

Over the last few weeks the library at Pilgrim Hospital has been refreshed.

The walls have been repainted throughout and the whole space has a bright and airy feel to it.

Perfect for studying, working or taking some time out to read a book.









## **Library Impact Data March 2022 - April 2023**

Feedback and impact data from journal article and literature search requests have been collected. Surveys were emailed to staff from Lincolnshire Community Health Services NHS Trust, Lincolnshire Partnership Foundation NHS Trust and United Lincolnshire Hospitals NHS Trust.

5220

The number of **journal articles** that we have provided access to this year



385

The number of literature searches completed by the Clinical Librarian team



**57%** 

of literature searches increased staff knowledge and skills



34%

of literature searches informed research



## Artificial Intelligence (AI) tools - Chat GPT



Chat Generative Pre-Trained Transformer, or <a href="ChatGPT">ChatGPT</a> for short, is an artificial intelligence (AI) chatbot or large language model developed by OpenAI.

It can understand and generate human-like and frequently accurate answers to text prompts because it has been trained on huge amounts of text data from books, articles, websites and social media.

ChatGPT's main objective is to predict the next word in a sentence based on what has typically happened before.

Recent discussions have suggested that ChatGPT may be being used as a search engine to find academic papers. Whilst language models do not function as search engines they can be used to find research papers and create simple search strategies.

Language models can also generate references that are incorrect or simply don't exist. In Al this is called "hallucination". Being able to spot when a chatbot has "hallucinated" can be tricky so it's always a good idea to double check any information that you receive.

More information on using ChatGPT as a research can be found here: <u>How to Use</u> ChatGPT Effectively as a Researcher

#### **Monthly dashboard**

#### **Article Requests**

In **July** and **August** we provided access to **1517** articles.

#### **Literature Searches**

In **July** and **August** we completed **42** searches.

#### **Contact details**

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