

Management Bulletin

April 2022

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HR

[Understanding older workers: Analysis and recommendations to support longer and more fulfilling working lives.](#)

This report will help employers better understand older workers, who we generally define as those aged 50+. By knowing who they are, their experiences, and what preferences they hold, as well as the important differences and considerations that emerge as people get older, we can design better jobs to support more fulfilling working lives.

Chartered Institute of Personnel and Development (CIPD); 2022.

[Working with long COVID: guidance to provide support](#)

An estimated 1.3 million people in the UK were experiencing long COVID as at January 2022. While we are still learning about this new condition, supporting employees with long COVID to return to and stay in work is important for their recovery and for your organisation.

Chartered Institute of Personnel and Development (CIPD); 2022.

[Bereavement practical guide for Managers](#)

[Bereavement a practical guide for NHS managers including '101 questions'](#)

Information Governance

[Goldacre recommendations for making the most of health data for research](#)

The Goldacre review, [Better, broader, safer: using health data for research and analysis](#), was led by Prof Ben Goldacre and commissioned by the Health Secretary to inform and work with the wider [NHS Data Strategy](#). It was specifically focused on identifying the barriers to making better use of NHS data, and making recommendations on how these should be overcome.

PHG Foundation, April 2022



Integrated Care

Identifying and understanding the factors that influence the functioning of integrated healthcare systems in the NHS: a systematic literature review

This is an in-depth systematic literature review uncovering important factors that can be applied when developing policies pertinent to the effective functioning of integrated healthcare systems (IHSs) in the National Health Service (NHS).

BMJ Open 2022;12:e049296

Will 2022 be the year that 'integrates' health and social care in England?

With the Health and Care Bill 2022 scheduled to come into force in July, Bernard Groen discusses the transition to integrated care systems and what is likely to be required of their leaders. British Journal of Healthcare Management Vol. 28, No. 4 pp. 1-3

Patient Safety

Instruments for measuring patient safety competencies in nursing: a scoping review

Patient safety competencies in nursing are essential for the quality of healthcare. To develop practices and collaboration in nursing care, valid instruments that measure competencies in patient safety are needed.

BMJ Open Quality 11: March 2022

Quality Improvement

Evaluation of a virtual quality improvement training programme

The COVID-19 pandemic challenged not only global healthcare systems, but also educational systems, with many large, in-person training programmes being suspended. Instead, virtual learning platforms have been used, with promising results. This study explored the effectiveness of a virtual quality improvement training programme in a healthcare setting.

British Journal of Healthcare Management Vol. 28, No. 4 pp. 1-9

Review

So close to love: compassionate leadership in healthcare

This review will explore the need for compassionate leadership and the context in which it has developed, as well as definitions of compassionate leadership according to existing literature. It will also consider how compassionate leadership is conceptualised in both theory and practice. British Journal of Healthcare Management Vol. 28, No. 4 pp. 1-8

Workforce

Wearing religious symbols: what are nurses' rights?

When a cross, a hijab or a kara may be permitted at work, and when uniform policy banning such items may breach your right to practise or adhere to your faith

Nursing Standard, 37, 4 April 6th 2022 pp.16-18

What do employers need to do to persuade burnt-out nurses to stay?

As staff quit the NHS in huge numbers, it's more important than ever that nurses air their workplace worries, and their employers listen and take action

Nursing Standard. 37, 4, April 6th 2022 pp. 30-32.



[Trialling a volunteer workforce to provide psychosocial care to hospital inpatients: a plan-do-study-act project](#)

Introducing a novel volunteer workforce to assist patients in hospital who require 1:1 support has potential benefits, such as reducing expenditure on additional clinical staff and ensuring that patients receive holistic care. This study aimed to determine whether a volunteer workforce could effectively provide psychosocial support to hospital patients and relieve pressure on staff.

British Journal of Healthcare Management Vol. 28, No. 4 pp. 1-7

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