

Management Bulletin

July 2020

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Featured Article

[Reflections of a Lincolnshire ICU Consultant](#)

Dr Matthew Dolling, Intensive Care Consultant, Lincoln County Hospital, shares his observations about COVID-19 with us in two parts. The first instalment is from the first week of April, the second is nine days later...

Hospital HUB June 2020

Collaboration and Integrated Care

[NHS to launch online COVID-19 rehab service](#)

A new online COVID-19 rehab service is to launch for people who are suffering long-term effects of coronavirus. The platform will provide on-demand access to nurses and physiotherapists, either online or via telephone.

Health Tech Newspaper 9th July 2020

Equality and Diversity

[Workforce race inequalities and inclusion in NHS providers](#)

This report looks at how three NHS providers are working to better support staff and address these inequalities.

The Kings Fund, July 7th 2020



[New NHS 'Exemplars' to help close inequality gap for people with a learning disability](#)

The NHS has today called on local NHS organisations across the country to become learning disability 'Exemplars' to help drive forward improvements in care putting the health of people with a learning disability firmly on the agenda.

NHS England, July 16th 2020

Governance

[Health and Care LGBTQ+ Leaders Network launched](#)

NHS Confederation has launched the Health and Care LGBTQ+ Leaders Network to transform the NHS so that members of the LGBTQ+ community can be assured of equal treatment, receive the best care and work in an inclusive environment across the healthcare service.

National Health Executive, 26th June 2020

Human Resources and Staff Engagement

[Human resource management training of supervisors for improving health and well-being of employees](#)

Leadership behaviour can influence the wellbeing of employees. This review aims to assess the effect of human resource management training for supervisors on employees' stress, absenteeism, and wellbeing, including training aimed at improving supervisor-employee interaction and training aimed at improving the work environment.

Cochrane Database of Systematic Reviews. Andreas Kuehnl, September 2019

Management and Leadership

[Considerations for people from minority groups in the Covid-19 pandemic](#)

This resource paper aims to help professionals working with people from minority groups who are particularly at risk from Covid-19.

British Psychological Society, July 9th 2020

Occupational Health and Wellbeing

[Covid-19: Prolonged and relapsing course of illness has implications for returning workers](#)

Covid-19 is a new illness on a scale not seen in living memory. Every article and webcast about covid-19 has the same message: "We are still learning; we don't know enough yet." However, out of this sea of information, protean patterns of illness are emerging.

BMJ Opinion, 23rd June 2020



Patient Experience

Outpatient services post-COVID-19: a paradigm drift or shift?

This commentary describes how the coronavirus crisis has altered working practices in NHS outpatient services in the UK, and examines the opportunities and challenges presented by this pandemic.

British Journal of Healthcare Management, 26 (7) pp. 168-170

Patient Safety

Suing the NHS for clinical negligence: reports analysis

John Tingle, Lecturer in Law, Birmingham Law School, University of Birmingham, discusses some recent reports on clinical negligence actions against the NHS

British Journal of Nursing, 29 (13) pp. 792-793

Policies and Guidelines

NHS Workforce Disability Equality Standard (WDES) factsheet

The Workforce Disability Equality Standard (WDES) is a data-based standard that aims to help improve the experiences of Disabled staff in the NHS.

NHS Employers, July 10th 2020

Priorities for future COVID-19 wave planning

The Royal College of Physicians (RCP) lays out its six priorities for future COVID-19 wave planning. In our new briefing, the RCP lays out its six priorities for future COVID-19 wave planning.

Royal College of Physicians, July 2nd 2020

Testing times: An ethical framework and practical recommendations for COVID-19 testing for NHS workers

THIS Institute at the University of Cambridge has undertaken [a rapid response project to develop an ethical framework for COVID-19 testing for NHS workers](#). It sought to identify and characterise the ethical considerations likely to be important to the testing programme, while recognising the tension between different values and goals.

THIS.Institute July 21st 2020

New guidance on supporting your staff returning to the workplace

As we move through the pandemic, there will be greater numbers of staff returning to the workplace, either following a period of sickness absence, self-isolation, working from home



and, in the longer-term, returning from shielding. This guidance outlines the organisational considerations when planning for staff to return, tips for managers, and signposts to useful resources.

NHS Employers, July 22nd 2020

Quality Improvement

Quality and inequality in the NHS

This article explores how inequalities in the quality of care between the most and least deprived groups have changed over the last decade, and what implications this has on the endeavour to reduce unwarranted variation in care.

British Journal of Healthcare Management, 26 (7) pp. 189-191

Workforce

NHS People Pulse

The NHS People Pulse is a national online survey, developed for all NHS provider and commissioner organisations, to support local listening and engagement activities. Results will provide a national, regional and local view of employee experience and wellbeing.

NHS Improvement, July 2nd 2020

The NHS workforce: is it on track?

*Covid-19 hasn't just emphasised the perennial importance of NHS staff, it's also exposed many of the workforce pressures the service was facing before the coronavirus crisis started. As we today launch our new staffing tracker, **Lucina Rolewicz** discusses the challenges of monitoring how the NHS is improving its staff numbers – and how our tracker will help.*

Nuffield Trust, June 30th 2020

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