

Management Bulletin

June 2022

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Equality & Diversity

[Diversity as an independent driver of change in the NHS](#)

Consultant physician Maria-Nina Williams explores growing diversity as an independent driver of change in the NHS and emphasises the need for healthcare managers to recognise and adapt to cultural diversity in order to promote cohesion and staff wellbeing in the workplace.

British Journal of Healthcare Management Vol. 28, No. 6 pp. 1-6

Guidance

[Guidance on prevention and management of stress at work](#)

This updated guidance is aimed at managers and employees at all levels within the organisation to support colleagues experiencing stress.

NHS Employers, 25th May 2022

[Guidance on the professional duty of candour](#)

This guidance on the professional duty of candour was produced in collaboration with the General Medical Council and has been refreshed in March 2022. It focuses not only on the duty to be open and honest with patients but also on the need to be open and honest within organisations in reporting adverse incidents or near misses that may have led to harm.

NMC, Refreshed March 2022



Human Resources and Staff Engagement

[The review of initial complainant conduct: a tool to assist in the early identification of unusually persistent complainants](#)

This study aimed to devise and validate a tool to assist in the early identification of complainants who are most likely to become unusually persistent.

British Journal of Healthcare Management Vol. 28, No. 6 pp. 1-6

Integrated Care

[Enablers for success: virtual wards including hospital at home \(Supporting information for ICS leads\) – NHS England and NHS Improvement](#)

This guidance starts a two-year funded transformation programme to support the development of virtual wards, operating to standardised clinical models, across every area of England. Further clinical guidance is being developed to support local organisations to operationalise virtual wards and will be made available on the FutureNHS website.

NHS England & NHS improvement, April 2022

Leadership

[Organisational citizenship behaviour in the healthcare workplace: a scoping review](#)

This review systematically discusses organisational citizenship behaviours and their related variables across healthcare settings and providers, including how they are perceived, as well as mediating variables and outcomes

British Journal of Healthcare Management Vol. 28, No. 6 pp. 1-7

Patient Safety

[Debating the best way to compensate patients for clinical negligence](#)

John Tingle, Lecturer in Law, Birmingham Law School, University of Birmingham, unpicks the report from the Health and Social Care Committee on changes to the system for compensating patients who have been harmed

British Journal of Nursing Vol. 31, No. 10 pp. 524-525

Quality Improvement

[The impact of management on hospital performance](#)

We explore the relationship between management and public sector hospital performance using a fixed effects empirical econometric specification on a panel data set consisting of all 129 non-specialist acute National Health Service (NHS) hospitals in England for the financial years 2012/13 to 2018/19.

Fiscal Studies. 2022;43:pp.79–95



Report

Independent report

Health and social care review: leadership for a collaborative and inclusive future

Independent report from General Sir Gordon Messenger and Dame Linda Pollard into leadership across health and social care in England.

Department of Health and Social Care, June 8th 2022

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