

Management Bulletin

May 2021

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Featured Article

Quality improvement during COVID-19

Kate Woodhead RGN DMS provides an insight into quality improvement efforts during the pandemic and the important lessons learned. She discusses how positive transformation can be embedded, as healthcare adjusts to a new 'normal', and argues that empowering staff and ensuring their recovery will be vital going forward.

Clinical Services Journal, May 13th 2021

Human Resources and Staff Engagement

How should healthcare services respond to the public health crisis of sexual harassment?

Jasmine Walter explains how healthcare services can best support survivors of sexual harassment and violence.

British Journal of Healthcare Management Vol. 27, No. 5 pp. 109-111

Guide for international nurses during COVID-19

This resource, created by NHS England and NHS Improvement, with the support of NHS Employers and the unions, provides a collection of national resources and guidance to support your international nurses during the COVID-19 pandemic.

NHS Employers, 5th May 2021

Management and Leadership

NHS Portering Manager's new external role to help the NHS



Mark Edwards was a member of the team at Hull which worked collaboratively with the team at GlobalView Systems, as part of more than 100 trusts across the country who helped with feedback in the development of **MyPorter**, Global View's porter task management software solution, which saw its first install within the hospital Mark worked in.

National Health Executive, April 28th

Service redesign: how a tissue viability specialist lead nurse developed and improved acute wound care through real-world evidence and partnership working

The importance of leadership in service redesign should not be underestimated. Increasing demand for services and cost-effective approaches makes the drive and dedication of a leader towards quality improvement crucial.

British Journal of Healthcare Management, Vol. 27, No. 5 pp. 116-125

The impact of lean management on frontline healthcare professionals: a scoping review of the literature.

Lean management practices are increasingly used in hospitals. However, their impacts on staff have not been systematically synthesised. This scoping review aims to synthesise the evidence on the effects of Lean Management practices on frontline healthcare professionals.

BMC Health Services Research 2021;21(1):383.

Occupational Health and Wellbeing

[COVID-19: Occupational health and safety for health workers, WHO](#)

This document provides specific measures to protect occupational health and safety of health workers and highlights the duties, rights and responsibilities for health and safety at work in the context of COVID-19.

Note: *This document is an update of the World Health Organization (WHO) interim guidance, Coronavirus disease (COVID-19) outbreak: rights, roles and responsibilities of health workers, including key considerations for occupational safety and health, from 18 March 2020.*

WHO 2021

Report

[LSE–Lancet Commission on the future of the NHS: re-laying the foundations for an equitable and efficient health and care service after COVID-19.](#)

Reporting after three years, the Commission describes how although the NHS is internationally held up as a leading example of universal health care, the health of the UK population lags behind that of other high-income countries. Their report makes seven core recommendations, setting out a long-term vision for the NHS that re-lays the foundations for a better, fairer health and care service.

London School of Economics and Political Science (LSE); 2021.



[Assessing England's response to Covid-19: A framework](#)

An inquiry will need to make a judgement across the whole of the response, not just certain elements within. This framework helps to do this by setting out a structure to help untangle the complicated interactions between different elements of the response in England.

The King's Fund, April 29th 2021

Quality Improvement

[Quality improvement made simple](#)

What everyone should know about health care quality improvement

This guide focuses on quality improvement, and is especially useful for health care staff leading fast and efficient service change as a result of the pandemic.

Quality improvement involves the use of a systematic and coordinated approach to solving a problem using specific methods and tools with the aim of bringing about a measurable improvement within a health care setting.

The Health Foundation, Published 2013 updated April 2021

Technology and Data

GDPR and the immigration exemption: what healthcare providers need to know

The immigration exemption to the Data Protection Act means that government bodies can access patients' personal data through healthcare providers. Elizabeth Kilburn discusses this issue in the context of data protection responsibilities in healthcare and the potential consequences of this exemption for patients.

British Journal of Healthcare Management Vol. 27, No. 5 pp. 132-134

Training & Development

[Risk Analysis and Risk Management: Assessing and Managing Risks.](#)

Mind Tools; 2021.

Risk can be hard to spot, however, let alone to prepare for and manage. This makes Risk Analysis an essential tool. It can help you to identify and understand the risks that you could face in your role. In turn, this helps you to manage these risks, and minimize their impact on your plans. In this article and video, we look at how you can identify and estimate risks. You will then learn how a strategy of avoiding, sharing, accepting, and controlling can help you to manage risk effectively.

Workforce

[New nursing workforce standards launched](#)

These standards apply across all areas of nursing and all sectors within the United Kingdom. The standards are designed to support a safe and effective nursing workforce alongside each nation's legislation.

NHS Employers, May 11th 2021



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