

# Management Bulletin

September 2022

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## **Equality & Diversity**

[Marching with Pride in London: another step on The King's Fund's journey of inclusion](#)

*On Saturday 2 July 2022 The King's Fund made history by marching in the Pride in London parade for the very first time.*

The King's Fund, 1<sup>st</sup> September 2022

[Has the Women's Health Strategy listened to what women really need?](#)

*The [Women's Health Strategy](#) promises to address the poor experiences and worse health outcomes that women endure.*

The King's Fund, 30<sup>th</sup> August 2022

## **Estates & Facilities**

[Badly maintained buildings can be a risk for all](#)

Health Estate Journal, September 2022

## **HR**

[Employer focus on working parents: Parental leave and pay and childcare policies.](#)

*In this report, we explore current practice in relation to supporting working parents, and what provisions organisations provide around parental leave*

Chartered Institute of Personnel and Development (CIPD); August 2022.



## **Leadership & Management**

[From white coat to grey suit: should more clinicians manage the NHS? – with Dr Stephen Swensen and Dr Dominique Allwood](#)

*Over the years numerous reports have called for more clinicians to manage the NHS, highlighting their deep knowledge of clinical care, and insight and credibility to make effective change.*

The Health Foundation, 2022

## **Organisational Development**

[The genesis of organisation development in the NHS: part one—origins](#)

*In this two-part series, John Edmonstone discusses the origins of organisation development in the NHS. This first instalment explores the historical context and early development of this systematic approach to organisational performance and culture.*

British Journal of Healthcare Management Vol. 28, No. 8 pp. 1-6

## **Patient Safety**

[New Patient Safety Incident Response Framework \(PSIRF\) published](#)

*NHS England has published its new Patient Safety Incident Response Framework (PSIRF), which aims to encourage learning and thereby prevent similar incidents from occurring in the future.*

*The PSIRF sets out its approach to developing and maintaining effective systems and processes for responding to patient safety incidents, which replaces the existing **Serious Incident Framework**, with organisations expected to transition to PSIRF within 12 months of its publication, by Autumn 2023.*

NHS England, August 16<sup>th</sup> 2022

[Patient Advice and Liaison Service: Are we making the most of PALS?](#)

*The NHS Patient Advice and Liaison Service (PALS) needs support to deal more effectively with patients' concerns. Research found a lack of awareness of the service among clinicians and patients. It identified missed opportunities for PALS services to learn from each other and, in turn, improve patients' satisfaction with the NHS.*

Request Original Article below:

[How do National Health Service \(NHS\) organisations respond to patient concerns? A qualitative interview study of the Patient Advice and Liaison Service \(PALS\)](#)

BMJ Open,11 (11)

[End-of-term reports on clinical negligence claims](#)

*John Tingle, Lecturer in Law, Birmingham Law School, University of Birmingham, discusses the annual reports of NHS Resolution and the Medical Defence Union*

British Journal of Nursing Vol. 31, No. 16 pp. 862-8



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